



## **NTC TOUR LOS ANGELES: FAQs**

### **REGISTRATION**

#### **Supported Browsers**

The following browsers support the event registration tool: IE9 (Win 8, Win 7), IE8 (Win 8, Win 7, XP), Chrome Latest (Win 8, Win 7, Mac, Win XP), Firefox Latest (Win 8, Win 7, Mac, Win XP), Safari Latest (Mac)

#### **Usable Devices**

The following devices can be used to register for the event: iPhone 6 / iOS 6.1 or newer, iPhone 5 / iOS 6.1 or newer, iPad 3 / iOS 6.1 or newer, iPad Mini / iOS 6.1 or newer, Samsung Galaxy SII (480 x 800) / Android Gingerbread, HTC One X (720 x 1280) / Android Ice Cream Sandwich, Samsung Galaxy Tablet / Android Ice Cream Sandwich, iPhone 4S / iOS 6.1 or newer, iPhone 3GS / iOS 5.1 or newer, iPad 2 / iOS 5.1 or newer, Nokia Lumia 920 / Windows 8\*, Blackberry 8520\*

\*The Windows 8 and Blackberry devices are partially supported. This means the pages should function properly, but may render with formatting issues.

#### **How do I apply?**

All applications will take place via the NTC Tour Los Angeles registration link at [http://www.nike.com/us/en\\_us/c/women/events](http://www.nike.com/us/en_us/c/women/events). You can apply for the Random Draw via your mobile or desktop. Please note: you will be prompted to register with Nike+ as first point of registration.

#### **How long is the Random Draw open?**

Applications for participation in NTC Tour Los Angeles will be accepted between 11AM PDT on March 9, 2015 through 6PM PDT on March 22, 2015.

#### **Who may apply?**

Anyone who is thirteen (13) years or older as of March 9, 2015 and a registered member of Nike+ may apply for the NTC Tour Los Angeles Random Draw. If you are not currently a member of Nike+, you may register by visiting [nikeplus.nike.com/plus](http://nikeplus.nike.com/plus). Registration for Nike+ is free. Anyone thirteen or older, but younger than the age of 18, must bring a printed copy of the event waiver with them to the event with a guardian signature. The waiver can be printed from the registration form.

## **Can I register as part of a group?**

There is no group registration for NTC Tour Los Angeles Random Draw.

## **How can I verify the status of my Random Draw entry?**

To confirm your submission was successfully entered in the Random Draw, click on the link below to verify that your Random Draw entry was received. Results for the Random Draw will be announced via email on or before March 27, 2015. <https://n.racepartner.com/NTCTourLosAngeles/lottery/status>

## **How can I verify that I am officially registered for the race?**

Once Random Draw results have been sent please visit <https://n.racepartner.com/NTCTourLosAngeles/lottery/status> to see results of the random draw selection. If you cannot find your name, make sure you have entered your information correctly in the query fields. If you still cannot find the registration, please email [NikeWomenLA@nike.com](mailto:NikeWomenLA@nike.com) or call us at 1.866.NTC.TOUR.

## **How are participants selected?**

On or before March 27, 2015, NIKE, Inc. will randomly select applicants to participate in NTC Tour Los Angeles. All participants will be notified via email as to whether they've been accepted or declined for a place in the event. If your name is selected, you will receive an email requesting payment submission. Once you submit payment by following the instructions in the email, you will secure your spot. Only randomly selected runners whose payments are successfully submitted within the allotted time will be offered a place in the event.

## **How do I know I've been accepted into the event?**

If your name is selected, you will receive an email confirming payment, on or before March 27, 2015. Once you successfully submit a payment within the allotted time by following the instructions in the email, you will secure your spot. Only randomly selected runners whose payments are successful will be offered a place in the event. Receiving other event related emails such as payment confirmation or pre-event instructions is another indication that you are entered into the event.

PLEASE NOTE: There are many ways that emails may not be received as intended. Please consider these scenarios when troubleshooting.

- You provided an incorrect or out-of-date email address
- The emails are being directed into your junk folder
- Our emails are being rejected by your email server
- Our email service has delayed or lost your email

SPAM: To ensure our emails do not end up in your spam folder, please add [nike@official.nike.com](mailto:nike@official.nike.com) and [NikeWomenLA@nike.com](mailto:NikeWomenLA@nike.com) to your safe sender email list to receive registration announcements and information about NTC Tour Los Angeles.

NIKE UNSUBSCRIBE: If at any time you opted-out or unsubscribed from receiving future email messages from Nike, then you will not be sent an email notifying you that registration is open.

If you have applied for the Random Draw, but have not received any emails from us, please contact us using the details below. We will respond to let you know whether or not you submitted an application in the Random Draw. If you are concerned that your application was not received please contact us right away. Please do not wait until the last minute to get in touch.

For questions please contact us at: NikeWomenLA@nike.com or 1.866.NTC.TOUR.

### **Why is there a Random Drawing for entry to the event?**

Due to high demand for registration, we believe a Random Draw format makes registration fair for all interested participants.

### **Is there a fee to use Nike+?**

Registering with Nike+ is free.

To register for the event, all participants will be required to login or set up a Nike+ account. This will enhance your training and event day experience. Registering as a Nike+ member upon registration is a mandatory requirement to register for the event.

You must register with your Nike+ account. Only one entry may be completed per email address and NIKE+ profile. Multiple entries submitted by a single entrant or with the same email address are void and may be grounds for complete removal.

You can download the free Nike+ Training Club App in the App Store or on Google Play.

For any Nike+ account issues, please contact our customer support team:  
<http://nikeplus.nike.com/plus/support/> or call 1.800.379.6453

### **Can men participate?**

NTC Tour Los Angeles is open to both male & female participants.

### **What is the fee to participate in NTC Tour Los Angeles?**

The fee to participate is \$50.

### **Can I register for my friends, too?**

Each individual must register for NTC Tour Los Angeles using their own, unique Nike+ account. However, we do encourage you to invite your friends to apply for the Random Draw for a chance to join you for a one-of-a-kind fitness event.

### **What are the payment options for registration?**

We accept Visa, Mastercard, and American Express.

## **What if I register and then become injured or I am unable to attend the event?**

All NTC Tour Los Angeles registrations are non-refundable, non-transferable, and cannot be deferred to any future Nike event.

## **Can I transfer my registration to a friend?**

Transfers are not allowed for the NTC Tour Los Angeles event.

## **TRAINING**

### **Is there a training plan?**

Download the N+TC App from the iTunes store or on Google Play to get started today.

## **GENERAL**

### **Who can I contact if I have a question?**

Please contact us if you have questions.

Email: NikeWomenLA@nike.com

Phone: 1.866.NTC.TOUR

## **NTC TOUR LOS ANGELES EVENT DETAILS**

### **Where is the event?**

Downtown LA

### **What time does the event start and when shall I arrive?**

Check-in open at 6PM PDT, the event starts 7PM PDT, and the Grand Finale is at 11:30PM PDT.

### **Will it be possible to store my things during the event?**

Yes, there will be bag check available. Please note that Nike is not responsible for lost or stolen items

### **Will there be refreshments during the event?**

Yes, stay tuned!

### **What time will the event finish?**

April 26, 2015 at 12:00AM PDT

### **Can I bring my friends and family to watch?**

Only registered participants will be allowed to enter the event site.

## **BEYOND THE BELL**

### **What is Beyond the Bell?**

Beyond the Bell Branch (BTB) is part of the Los Angeles Unified School District (LAUSD), the second largest school district in the nation. The LAUSD boundaries spread over 720 square miles and include the mega-city of Los Angeles as well as all or parts of 31 smaller municipalities plus several

unincorporated sections of Southern California. BTB offers award winning out-of-school time (before and after school and Saturdays) programs at the elementary, middle, and high school level to more than 100,000 students every day.

### **What is Beyond the Bell's mission?**

BTB's mission is to ensure that all children and youth in LAUSD have access to free, high quality, safe, and supervised academic, enrichment, and recreation programs that inspire learning and achievement beyond the regular school day. The BTB staff are committed to making a difference in the lives of youths by using sports as a vehicle on building the six pillars of personal character: TRUST, RESPECT, CARE, CITIZENSHIP, RESPONSIBILITY, AND FAIRNESS.

### **What results have they had?**

BTB Youth Services currently operates after school playground programs at 564 elementary and middle schools and services an average of 42,000 children daily. Thousands of children participate annually in weekend sports tournaments scheduled throughout the year for upper elementary and/or middle school students and are encouraged and supported by more than 30,000 spectators.

The evolution of the BTB Middle School Sports Program/LA84 foundation has shifted from offering four seasonal sports in 2008 to an innovative calendar offering up to ten sports. The program has aimed to provide all participants with an opportunity to develop the needed skills and understanding to successfully compete in a sport of their choice at no monetary cost to them or their families. BTB services approximately 20,000 student-athletes on an annual basis throughout the duration of the LA84 Sports Calendar.

### **How is Beyond the Bell part of NTC Tour Los Angeles?**

As part of its commitment to Beyond the Bell, Nike will donate \$10,000 to empower the next generation of female athletes in Los Angeles. The Nike commitment will support the Los Angeles Unified School District's (LAUSD) Beyond the Bell program, which offers award winning out-of-school time programs at the elementary, middle, and high school levels to more than 100,000 students every day.

### **How can I donate to BTB on my own?**

Each registrant will have the opportunity to join Nike in giving the gift of sport to girls in Los Angeles by donating during registration. Also, visit the Beyond the Bell website ([www.btb.lausd.net](http://www.btb.lausd.net)) to learn more about donating.

### **TRANSPORTATION AND PARKING**

Transportation information will be provided soon, please check back.

### **EVENT PHOTOGRAPHY**

Event photography details to come shortly, please check back.